

## Delivery time & shipping costs

We carefully do our best to deliver the order to you as soon as possible. Orders of in-stock items placed on working days before 16:00 (GMT+2), we try to ship the same day. Non-stock items can normally be produced and shipped within 10 business days. In this case, we will contact you about the exact shipping date within 2 working days of ordering. Delivery time depends on the country of destination, and the chosen shipping method. For countries within the European Union the delivery time is maximum 7 working days. For all other countries the delivery time is maximum 12 working days.

The stated prices do not include shipping costs. The shipping costs are:

- €4,65 for orders within the European Union that fit through the letterbox (without track and trace). For orders from € 45,- this way of shipping is free.
- € 13,00 for orders within the European Union with track and trace. For orders from € 100,- this way of shipping is free.
- €10,30 for orders outside the European Union that fit through the letterbox (without track and trace). For orders from € 100,- this way of shipping is free.
- € 25,55 for orders within the European Union with track and trace. For orders from € 250,- this way of shipping is free.

Delivery is via the letter carrier or parcel delivery of Post NL.

## Payment methods

You can pay for your order in a variety of ways. Currently we offer the following payment methods:

- Ideal
- Wire transfer
- PayPal (adds 6% to the total amount)

## Contact

We do our utmost for you as a customer. This includes the fact that you can contact us easily. If you have any questions about anything you can reach us through the following data:

AD-BIKING

Phone: +31 (0) 629181868

Mail: [info@ad-biking.com](mailto:info@ad-biking.com)

The trade name of our company is: AD-Biking

Our domain name is: [www.ad-biking.com](http://www.ad-biking.com)

Our business address:

Henri Dunantlaan 2

9728HD Groningen

KVK: 01124192

BTW: NL002120196B52